

## Who Can Apply?

Anyone who meets the following criteria can apply:

- ▶ Arkansas resident
- ▶ Personal telecommunication service
- ▶ Disability certified by a qualified professional that prohibits you from using a standard telephone
- ▶ Income eligibility (if you do not meet income eligibility a shared cost option is available).

## How Do I Apply?

To obtain more information about TAP, to see equipment or to receive an application, contact us at 1-501-686-9693 (Voice/TTY), toll-free 1-800-981-4463 (Voice/TTY), or fax 1-501-683-3011 or call one of the Arkansas Rehabilitation Services offices in your area.

TAP works together with Arkansas Relay making telecommunication possible.



A program of the Arkansas Department of Career Education  
Arkansas Rehabilitation Services Division

525 West Capitol Avenue  
Little Rock, Arkansas 72201

501-686-9693 (V/TTY)  
1-800-981-4463 (V/TTY)  
501-683-3011 (FAX)

[www.ace.arkansas.gov](http://www.ace.arkansas.gov)  
[www.arkansasrelay.com](http://www.arkansasrelay.com)

# LEARN HOW YOU COULD QUALIFY FOR A FREE PHONE



## What is TAP?

Act 501, "The Telecommunications Access Law," was signed on March 1, 1995 establishing a program to loan telecommunication equipment to eligible individuals. TAP (Telecommunications Access Program) serves Arkansans who are deaf, hard of hearing, deafblind, speech impaired, or who have a visual, mobility or cognitive impairment that prevents them from using a standard telephone.

TAP, Telecommunications Access Program, is a special program within Arkansas Rehabilitation Services (ARS). This program enables individuals with disabilities to lead more independent lives by providing specialized equipment for communication on the phone.



## Available Equipment.

### Wired Amplifying Cellular Loopset

Allows T-coil equipped hearing aid users to receive amplification on cell phone through the use of a cable.



### Wireless Bluetooth Loopset/Headset

Allows either T-coil equipped hearing aid users or non-T-coil/non-hearing aid users to receive amplification on a cell phone. Must have a Bluetooth option on your cell phone.



### Wireless (cellular) Phone

We offer a variety of cell phones meeting all disability needs. The service provider is Sprint.



## Available Equipment.



### Photo phone

Telephone with nine large photo, auto-dial, memory buttons on which you can put a picture of the person you want to call.



### Amplified Phone

Standard phone with volume and tone adjustments in addition to jumbo-sized buttons and louder than normal ring.



### CapTel

A captioned telephone for hard of hearing persons enabling them to use their speech for outgoing calls but receive captioned messages for incoming calls.

## Available Equipment.

### Talking Phone with Braille Characters

A telephone that speaks each number as it is pressed and has jumbo sized buttons with Braille.



### Hands Free Remote Controlled Phone

Designed to provide independent communication for persons with severe mobility and/or dexterity loss. Additional accessories are available.



### Jitterbug Cell Phone

The Jitterbug J has big buttons and a large bright screen, making it easier to see for those with low vision. Network provider for the Jitterbug is through Verizon.



### Caller ID Phone

This amplified phone includes large caller ID display for those who have caller ID service.



### Cordless Phone for the Hearing Impaired

A lightweight amplified phone with volume and tone controls.



### Signaling Systems

These devices alert a person when the phone is ringing including Audible, Visual, Visual and Audible (combination signaler) and Tactile.



### Other options include:

- ☎ **Uniphone** Combination text telephone and standard phone allowing for regular calls, TTY calls, voice or hearing carry over calls.
- ☎ **Artificial Larynx** handheld, portable voice aid for people who have lost use of their larynx.
- ☎ **TTY** The Teletypewriter helps people communicate over the phone by sending and receiving typed messages.
- ☎ **Amplified Telephone with Talking Keypad and Talking Caller ID** Allows a blind or low vision user to hear numbers on the keypad and the phone number of the caller.

Please call to find out what other options are available. Our goal is to help you communicate better.